

Blackthorn GRC Information Manager

Collecting sensitive information

Information needed to support an effective governance, risk and compliance (GRC) operation can be located in a number of places. Reports from people and systems using a range of formats and protocols need to be received and processed. Collecting and filtering this information, as well as translating it into a common format and using it to support proactive and reactive activities are key to optimising your organisation's management of risk.

With Blackthorn GRC Information Manager, you can quickly and easily collect, filter and translate sensitive information from people and systems in every area of your organisation. Customise your own online surveys, or send and receive alerts through a wide range of media and devices.

Secure alerts

Comprehensive alert tools within Blackthorn GRC Information Manager allow you to send and receive information securely. Key features include:

- **Support for anonymous submission**
Options to enable alerts to be submitted either with transparent sender details, or anonymously to support "whistle-blower" policies.

- **Wide range of messaging media**

Alerts can be sent or received via numerous communications media, including:

- Email
- SMS text message
- SYSLOGS
- Secure web pages (intranet or Internet-based)
- A special Blackthorn web service

- **Communication with devices**

Increasingly, there is a requirement to handle automatic alerts from computer-based systems with notifications of misuse, break-ins or other sensitive issues. Devices supported include:

- Network security devices such as IDS, IPS and SEM/SIEMs
- Physical security systems such as intruder detection and alarm consoles
- Help desk systems

- **Submission of alerts to Blackthorn GRC Incident Manager**

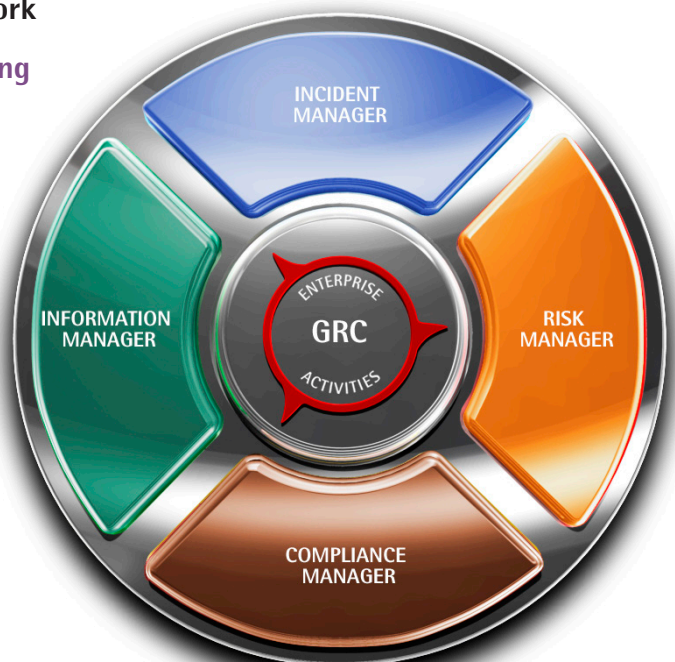
If required, alerts can be set up to feed directly into the Blackthorn GRC Incident Manager module to open new incident records and initiate investigations.

- **Customisable web forms**

Incorporating up to 350 data fields to ensure you get the exact information you require.

The Blackthorn GRC Framework

A secure solution for managing sensitive business activities



Customisable surveys

Survey functionality enables you to create, distribute and analyse your own, tailor-made questionnaires. Key features include:

- **Customisable styles and logic**
Questions and answers can be presented and collected in a variety of ways with answers triggering key workflow stages.
A range of colours and formats deliver a quality visual experience to respondents.
- **Automated distribution**
Surveys can be sent automatically to address lists in a wide range of formats.
- **Statistical analysis**
At-a-glance charts within the solution's survey management tool and on reporting dashboards provide quick and clear analysis.
- **Integration with Compliance Manager**
Completed survey analyses and individual response results can be fed directly into the Blackthorn GRC Compliance Manager module to support proactive GRC activities such as audits, assessments, reviews, training and awareness.

Modular solution

Providing support for all governance, risk management and compliance activities, the Blackthorn GRC solution consists of five integrated modules:

- **Blackthorn GRC Information Manager**
Supports the collection of information using customised online surveys, as well as sending and receiving alerts through numerous types of media and devices
- **Blackthorn GRC Compliance Manager**
Supports the management of proactive activities – such as assessments, audits and reviews – with a range of workflows, dashboards and reports
- **Blackthorn GRC Incident Manager**
Supports the management of reactive activities such as the management of security incidents, investigations and crises – with a range of workflows, dashboards and reports
- **Blackthorn GRC Risk Manager**
Enables you to build asset-based risk models quickly and simply, correlating data from proactive and reactive activities to give you a real-time picture of operational risk
- **Blackthorn GRC Z-Crypto**
Delivers automatic and transparent encryption to ensure the confidentiality and integrity of incident, assessment and risk data

About QCC

Established in 1996 as one of the first independent information security companies in Europe, QCC has a strong reputation across all areas of proactive and reactive security and risk management services. These include security management consultancy, risk assessment and digital forensics, as well as payment card security and security awareness training.

With considerable experience working in the public and private sector, our highly-skilled consultants are uniquely placed to help you develop a clear and robust information security strategy for your organisation.

Identify. Quantify. Fortify.

Contact us

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