

Blackthorn GRC Case Management activity pack

Comprehensive support for investigations

Hit the ground running with our one-stop management application for investigative cases and forensic operations. The Blackthorn GRC Case Management activity pack is a flexible solution that provides comprehensive out-of-the-box workflow support, enabling investigative teams to manage cases with a high degree of security, integrity and accountability.

Matching the way you work

Blackthorn GRC Case Management is an easy-to-use, web-based solution designed specifically for teams that are involved in coordinating or undertaking investigative cases. With the flexibility to adapt to any type of case, you can tailor workflows to meet your precise needs, or use a wide range of out-of-the-box templates. Examples of cases you can manage include:

- Fraud
- Murder
- Rape
- Child abuse
- Drugs
- Hi-tech crime
- People trafficking
- Any other case

Comprehensive workflow support

Advanced functionality supports your teams at every stage in the investigative process. Key features include:

- Ability to assign and track key responsibilities
- Support for exhibit management using bar codes and digital pen and paper
- Integration with email and secure messaging e.g. CJS
- Integration with our secure note taking application Blackthorn CaseNotes
- Supplier management tools
- Automatic calculation of case costs in multiple currencies when required

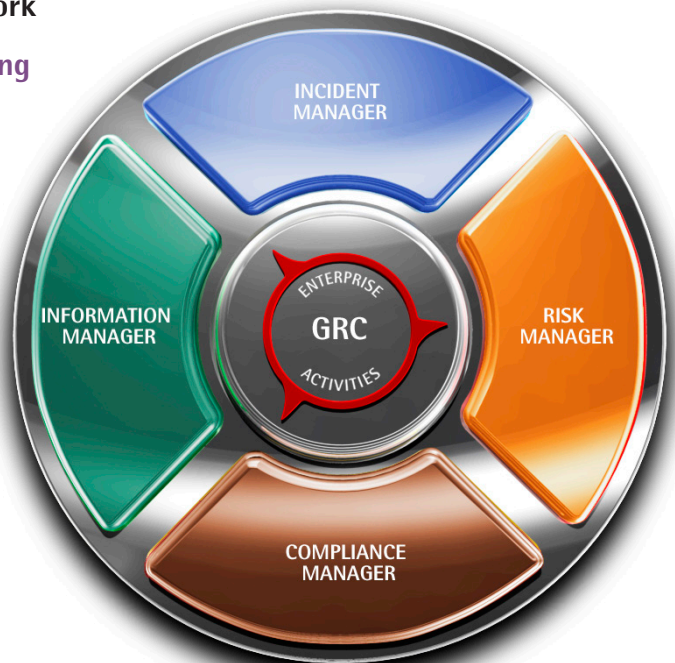
Secure solution

To provide high levels of accountability and transparency, Blackthorn GRC Case Management keeps a secure, unalterable log of all user activities, including date and time information for each entry.

In addition, role-based access ensures that users can only see information about cases that they are working on, and allows teams based in different locations to collaborate in a secure and efficient manner to compile and analyse case data.

The Blackthorn GRC Framework

A secure solution for managing sensitive business activities



Feature-rich reporting

Rich reporting capabilities allow you to analyse cases individually and as part of wider groupings. Key features include:

- **Customisable dashboards**
Providing you with real-time status information across multiple cases.
- **CaseBook Canvas**
This tool allows you to produce graphical models that link people, locations and evidence together. Timelines and relationships can be analysed visually, enabling investigative teams to understand links between different entities.
- **Exports to Microsoft Excel**
Reports can be exported to Microsoft Excel for easy processing and further analysis.

Tailored to your needs

Key terms and labels can be tailored quickly and simply to fit your precise needs, enabling Blackthorn to be used in a wide variety of situations. Standard or enterprise editions are available and the software can be installed either locally on your own network or as a web-based solution hosted by QCC or your trusted provider.

For rapid implementation, QCC offers a range of pre-configured activity packs to cater for the needs of specialised environments. These include:

- **Quality management, testing and screening**
- **Computer emergency response**
- **Security and information assurance**
- **Regulatory and legal compliance**
- **Case management for investigations**
- **Crisis and emergency management**
- **Risk management**

About QCC

Established in 1996 as one of the first independent information security companies in Europe, QCC has a strong reputation across all areas of proactive and reactive security and risk management services. These include security management consultancy, risk assessment and digital forensics, as well as payment card security and security awareness training.

With considerable experience working in the public and private sector, our highly-skilled consultants are uniquely placed to help you develop a clear and robust information security strategy for your organisation.

Identify. Quantify. Fortify.

Contact us

For further information on any QCC services and products, call us on +44 (0)20 7353 9000, email us on info@qccis.com, or visit www.qccis.com.

Modular solution

Providing support for all governance, risk management and compliance activities, the Blackthorn GRC solution consists of five integrated modules:

- **Blackthorn GRC Information Manager**
Supports the collection of information using customised online surveys, as well as sending and receiving alerts through numerous types of media and devices
- **Blackthorn GRC Compliance Manager**
Supports the management of proactive activities – such as assessments, audits and reviews – with a range of workflows, dashboards and reports
- **Blackthorn GRC Incident Manager**
Supports the management of reactive activities such as the management of security incidents, investigations and crises – with a range of workflows, dashboards and reports
- **Blackthorn GRC Risk Manager**
Enables you to build asset-based risk models quickly and simply, correlating data from proactive and reactive activities to give you a real-time picture of operational risk
- **Blackthorn GRC Z-Crypto**
Delivers automatic and transparent encryption to ensure the confidentiality and integrity of incident, assessment and risk data



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